

WABCO Warranty

Gough Transpecs (Transpecs) reflects the warranty conditions of the manufacturer. Unless otherwise stated this warranty policy warrants products sold by the company against defective material and workmanship for a period of

- OEM fitment- 12 months or unlimited kms of vehicle service, whichever comes first, and
- Spare part fitment- 12 months or 130,000kms of vehicle service, whichever comes first.

All manufacturers warranty excludes normal wear and tear, damage from misuse, improper installation or maintenance, labour, loss of time or usage, or subsequent damage.

Notwithstanding the above, when any component fails within the above warranty period and warranty is accepted by Transpecs, Transpecs will review the circumstances and give reasonable consideration to the labour cost to replace the failed component(s).

Transpecs shall be the sole and final judge as to the acceptance or otherwise of a warranty claim against any part or component, and also in respect of whether parts will be replaced, repaired, or credited in part or in full.

A Warranty Claim Request form needs to be completed, and returned to Transpecs. A warranty claim number will be issued and will be required in all correspondence regarding the claim.

In all circumstances where warranty is pending, and goods are required, the customer must provide an order number.

Unless otherwise authorised, items required to be returned relating to a warranty claim must be received within 14 days to ensure continuation of the claim.

Parts replaced within the context of warranty shall become the property of Transpecs - disposal or return will be authorised by a Transpecs representative.

Please contact the product/division manager, or sales engineer for recommended outwork service providers in your region.

Warranty scope subject to change without notice.